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WELCOME DIRECTORY				
TODAY'S FEATURED STORES				
BOOKS	ELECTRONICS	AUCTIONS	HEALTH & BEAUTY	TOYS & GAMES
HOW TO ORDER	GIFT IDEAS	TOP SELLERS	FRIENDS & FAVORITES	FREE E-CARDS

Search People:

Friends & Favorites > Your About You Area

This is your About You area. Have fun with it. To get started, fill in your nickname and e-mail address. Then work your way down the page, adding your ideas and personality along the way. (By the way, nothing you write is set in stone—you can change this page as often as you want.)

PERSONAL PROFILE

Your personal info: [Edit](#)

Viewable by the public:
Name: John Example
 Tell a little about yourself—in 4,000 characters or less. [Click here](#) to write your personal description.

Add an image here.
 It's easy!

MORE TO EXPLORE
[At a glance](#)
[Shared purchases:](#)
 0
[Wish List:](#) 0 items

Your picture:
[Edit](#)

[Add Trusted Friends](#)

[E-mail this page to a friend](#)

Guidelines: Learn more about the ins and outs of Friends & Favorites

Your Reviews, Requests & Recommendations

Write a review

The reviews you write say a lot about the person you are. That's why each time you write a product review at Amazon.com, it'll also be featured here on your About You area.

Share your Amazon.com purchases

Show a new side of yourself to the people you trust. Share your Amazon.com purchases with your Trusted Friends. You'll find out things you never knew about other folks, and they'll get to know your personal interests, passions and hobbies.

Create a Wish List

Tired of dropping hints right and left? Create an Amazon.com Wish List. It'll appear in this space. That way your friends will always know where to look to find the perfect gift for you.

Share your Favorite Areas


Your Favorite Areas are not only great for navigation and personalization, but also handy for gift ideas. Share your favorite areas and your friends will be able to browse through the things that interest you most.

[Friends & Favorites](#) | [Top Reviewers](#) | [Purchase Circles](#) | [Discussion Boards](#) | [Refer-A-Friend](#) | [Free e-Cards](#)

FIG. 1A

094593-11700
00/FF" 625T/60

amazon.com

 | [YOUR ACCOUNT](#) | [HELP](#)

TODAY'S FEATURED STORES

BOOKS

ELECTRONICS

AUCTIONS

HEALTH & BEAUTY

TOYS & GAMES

WELCOME

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GIFT IDEAS

TOP SELLERS


FRIENDS & FAVORITES

FREE E-CARDS

Your About You Area > Edit your picture

Here's what your picture area looks like today

Come on! Let's see those pearly whites! If you don't have your picture on your Amazon.com About You area, or if you have one you'd like to change, this is the place for you.




Adding or replacing a picture is easy. Just enter the URL where your image is stored. We'll take care of the rest. Your URL must start with `http://` and end with `.gif`, `.jpg` or `.jpeg`. Images sizes are automatically scaled to 70 x 100 pixels. Enter image URL here:


Submit

No picture on hand? We'll loan you one of these zany placeholders—as long as you promise to come back and plug in a real picture later on. Deal? Deal.


Placeholder Images:




CHOOSE




CHOOSE



CHOOSE



CHOOSE



CHOOSE

FIG. 2

00715929-11700

amazon.com

WELCOME

BOOKS

MUSIC

DVD & VIDEO

ELECTRONICS

SOFTWARE

TOYS & VIDEO GAMES

HEALTH & BEAUTY

HOME LIVING

HOW TO ORDER

GIFT IDEAS

TOP SELLERS

FRIENDS & FAVORITES

FREE E-CARDS

AUCTIONS

ART & COLLECTIBLES

ZSHOPS

KITCHEN

LAWN & PATIO

TOOLS & HARDWARE

YOUR ACCOUNT

HELP

Search People:

All

GO

Your Favorite People:

Select

GO

Friends & Favorites > Your About You Area > Reviews

PERSONAL PROFILE

Claim your reviews

Your Private Reviews (View your public reviews)1 of 1

COVER ART

dvd

Mary Poppins DVD

~ Julie Andrews

~~List Price: \$29.99~~

You Save: \$9.00 (30%)

Usually ships in 2-3 days

Rated G

Region 1 encoding (US and Canada only)

Add to Cart

Add to Wish List

☆☆☆☆ Great music, great fun!

June 20, 2000

As my 2.5 year old son loves this movie, I have had to watch it at least 20 times. Yet I still enjoy it. The music and lyrics are great fun, and I find myself humming the tunes hours after each viewing. The acting is excellent, and the characters are charming.

Your Private Reviews (View your public reviews)1 of 1

Your personal info:

Edit

Viewable by the public:

Nickname: johnnyex

Viewable by Trusted Friends only:

Name: John Example

E-mail: jexample@example.com

Your personal description:

Edit

Viewable by the public:

About me: I like to read history-related books and novels.

Add an image here. It's easy!

Your picture:

Edit

MORE TO EXPLORE

At a glance

Shared purchases:

0 (Trusted Friends only)

Wish List: 0 of 1 items purchased (Viewable by you only)

Favorite People: 1

your FAVORITE PEOPLE

All Favorite People

Doug Vaughn

Favorite People list

Edit

Add Trusted Friends

E-mail this page to a friend!

Guidelines: Learn more about the ins and outs of Friends & Favorites.

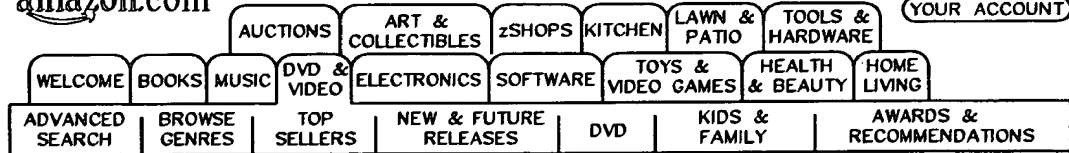
Friends & Favorites | Top Reviewers | Purchase Circles | Discussion Boards | Refer-A-Friend | Free e-Cards

FIG. 3C

amazon.com

HELP

YOUR ACCOUNT



SEARCH

DVD

GO

DVD INFORMATION

Explore This DVD

[buying info](#)

[technical information](#)

[cast list](#)

[quotes & trivia](#)

[editorial reviews](#)

[customer reviews](#)

See more by the cast & directors

[Julie Andrews](#)

[Dick Van Dyke](#)

[Robert Stevenson \(I\)](#)

Customers also bought

[these Videos](#)

[these other items](#)

Share your thoughts

[e-mail a friend about this DVD](#)

Visit the Music Store

ALBUM
COVER
ART

[The Sound Of Music](#)
~Richard Rodgers,
Oscar Hammerstein II

Mary Poppins (1964)

DVD
COVER
ART

List Price: ~~\$29.99~~
Our Price: \$19.49
You Save: \$10.50 (35%)

Release Date: July 4, 2000. You may still order this title. We will ship it to you as soon as it is available

DVD

Rated: G

Starring: [Julie Andrews](#), [Dick Van Dyke](#), et al.

Director: [Robert Stevenson \(I\)](#)

Edition Details:

- Region 1 encoding (US and Canada only)
- Color, Animated
- The Making of "Mary Poppins"
- Widescreen anamorphic format
- ASIN: 6305878323 [Click here for more technical details about this edition...](#)

Other Formats: [VHS](#), [DVD](#)

Amazon.com Sales Rank (DVD): 86

READY TO BUY?

PRE-ORDER THIS ITEM TODAY
(you can always cancel it later)

Shopping with us is
100% safe.
Guaranteed.

[Add to my Wish List](#)

(We'll set one up for you)
[View my Wish List](#)

Customers who bought this DVD also bought:

- Annie (November 7, 1999) VHS; Clamshell
- Pete's Dragon (November 3, 1977)~Helen Reddy; VHS; Clamshell
- Toy Story (November 22, 1995)~Tom Hanks; VHS; Clamshell

[Click here for more suggestions...](#)

Auctions and zShops sellers and our other stores recommend:

- [Dick Van Dyke~Mary Poppins 8x10 Photo](#) (Price: \$6.99)

Customer Reviews of the Day (what's this?)

Write an online review and share your thoughts with other viewers!

5 of 5 people found the following review helpful:

☆☆☆☆ Is it impossible to make films like this anymore?

July 3, 1999

Reviewer: A viewer from Deltona, FL

This movie is now 35 years old. It is smart, funny, fresh and as limber as the day it was released in August of 1964.

Was this review helpful to you?

☒ YES ☐ NO

11 of 12 people found the following review helpful:

☆☆☆☆ FANTASTIC FANTASY

January 7, 2000

Reviewer: [Bob \(see more about me\)](#)

TOP 50 Reviewer To date, it is hard to think of a movie that intergrated story, charcter, musical numbers, animation and live action as enchantingly as Mary Poppins.

Was this review helpful to you?

☒ YES ☐ NO

[Friends & Favorites](#)

[Top Reviewers](#)

[Purchase Circles](#)
[Free e-Cards](#)

[Discussion Boards](#)

[Refer-A-Friend](#)

FIG. 4

[HELP](#)

[YOUR ACCOUNT](#)

[AUCTIONS](#)
[ART & COLLECTIBLES](#)
[ZSHOPS](#)
[KITCHEN](#)
[LAWN & PATIO](#)
[TOOLS & HARDWARE](#)

[WELCOME](#)
[BOOKS](#)
[MUSIC](#)
[DVD & VIDEO](#)
[ELECTRONICS](#)
[SOFTWARE](#)
[TOYS & VIDEO GAMES](#)
[HEALTH & BEAUTY](#)
[HOME LIVING](#)

[HOW TO ORDER](#)
[GIFT IDEAS](#)
[TOP SELLERS](#)
[FRIENDS & FAVORITES](#)
[FREE E-CARDS](#)

Search People:
Your Favorite People:

TOP REVIEWERS

Top Reviewers

1 [Harriet Klausner](#)

2 [Frank Behrens](#)

3 [Angel Lee](#)

4 [Donald W. Mitchell](#)

5 [Michael Woznicki](#)

6 [Francis J. McIneney](#)

7 [Robert Morris](#)

8 [Doug Vaughn](#)

9 [Irvin Goodman](#)

10 [kex86](#)

11 [Gabrielle deLourdes-Re...](#)

12 [tropic_of_cr](#)

13 [svrana](#)

14 [R.D. Allison](#)

15 [Michael J. Edelman](#)

16 [Scott Ryan](#)

17 [Heath McEwan](#)

18 [toolpig](#)

19 [Derek Mok](#)

20 [Rebecca](#)

21 [Bob](#)

22 [W.D. Peckenpaugh](#)

23 [Turgay BUGDACIGIL, FreelanceOnl...](#)

24 [Roy R. Behrens](#)

25 [shadowfire - mygotta](#)

27 [Laura Haggarty](#)

28 [Barron T. Laycock - Alex Leslie](#)

30 [Rick](#)

31 [Bonnie Gilbert](#)

32 [David Scott Roberts](#)

33 [allen smalling](#)

34 [Marmez1@aol.com](#)

35 [ambulocetus - Laurie Shallah](#)

37 [Robertino](#)

The ballots are in. The votes have been counted. Let's hear it for our Top Reviewers-- selected by Amazon.com customers like you. These clear-minded critics voiced their opinions about Amazon.com items. In turn, they supplied their fellow shoppers with helpful, honest, tell-it-like-it-is product information. Please join us as we salute this topnotch group of review writers.

Questions about Top Reviewers? Get answers [here](#).

page 1 of 11 | [next](#)

1 **Harriet Klausner**
Total reviews written: 621

I was an acquisitions librarian in Pennsylvania and wrote a monthly review column of recommended reads. I found I liked reviewing and went on to freelance after my son was born.

I have 2 dogs, a carin and a pom, and four cats. Oh, I have a 21 year old....[more](#)

2 **Frank Behrens**
Total reviews written: 341

Retired Junior High School teacher who now has a wonderful time lecturing about musical history and writing reviews for local publications up in New Hampshire and Vermont. Laments the death of the American Musical Comedy and the emphasis on....[more](#)

3 **Angel Lee**
Total reviews written: 256

I am 25 years old & live in Cleveland, Oh. I work at home as a powerseller on Ebay. I love all arts & crafts. Some of my favorites are bookbinding, paper arts, marbling, papermaking, rubber stamping, collage, origami, calligraphy,...[more](#)

4 **Donald W. Mitchell**
Total reviews written: 372

My real passion is helping other to become much more effective in their lives from a professional and personal point of view. I want people to be about to use these improved lives to add goodness for those they care about.

This desire to serve is... [more](#)

FIG. 6

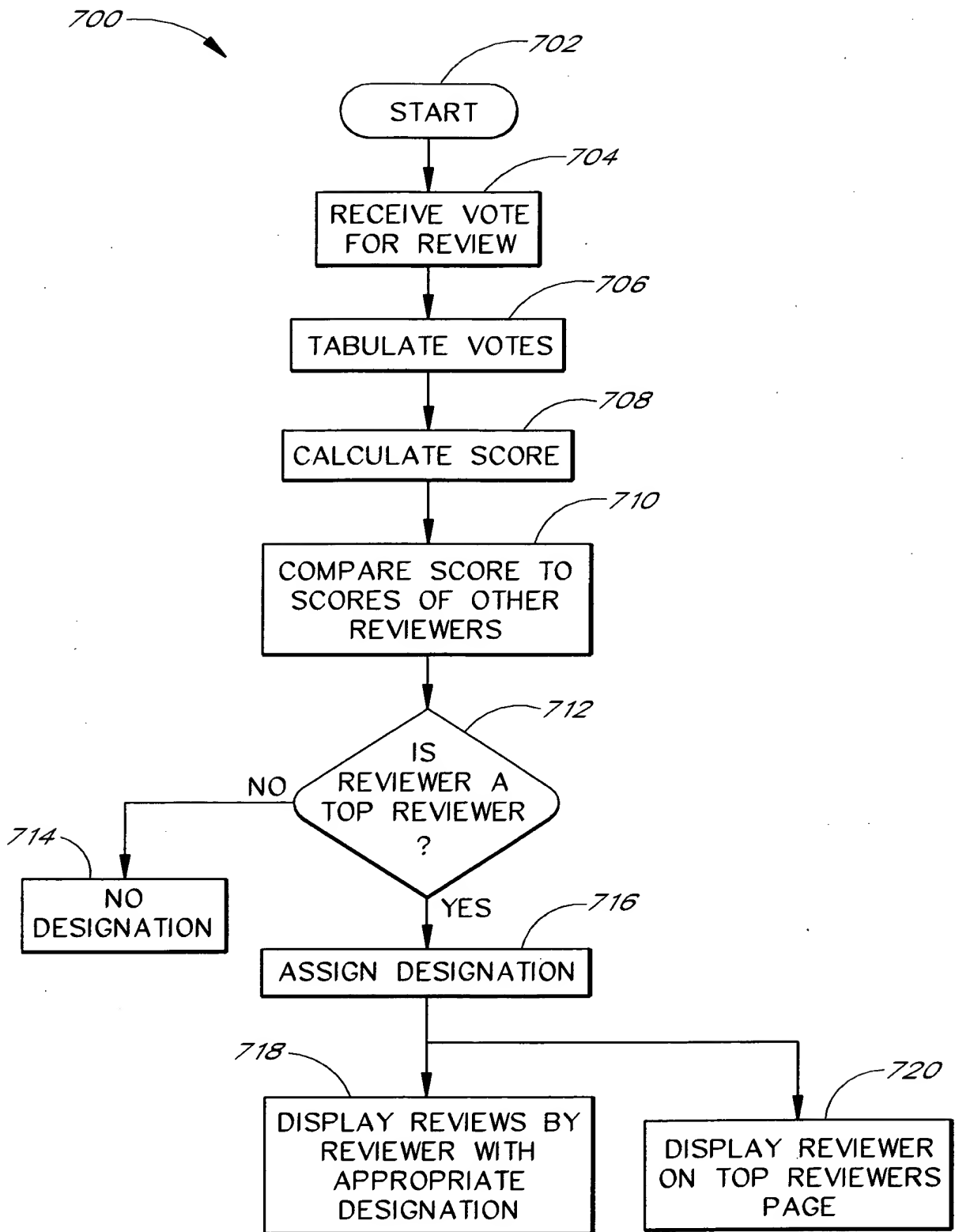


FIG. 7

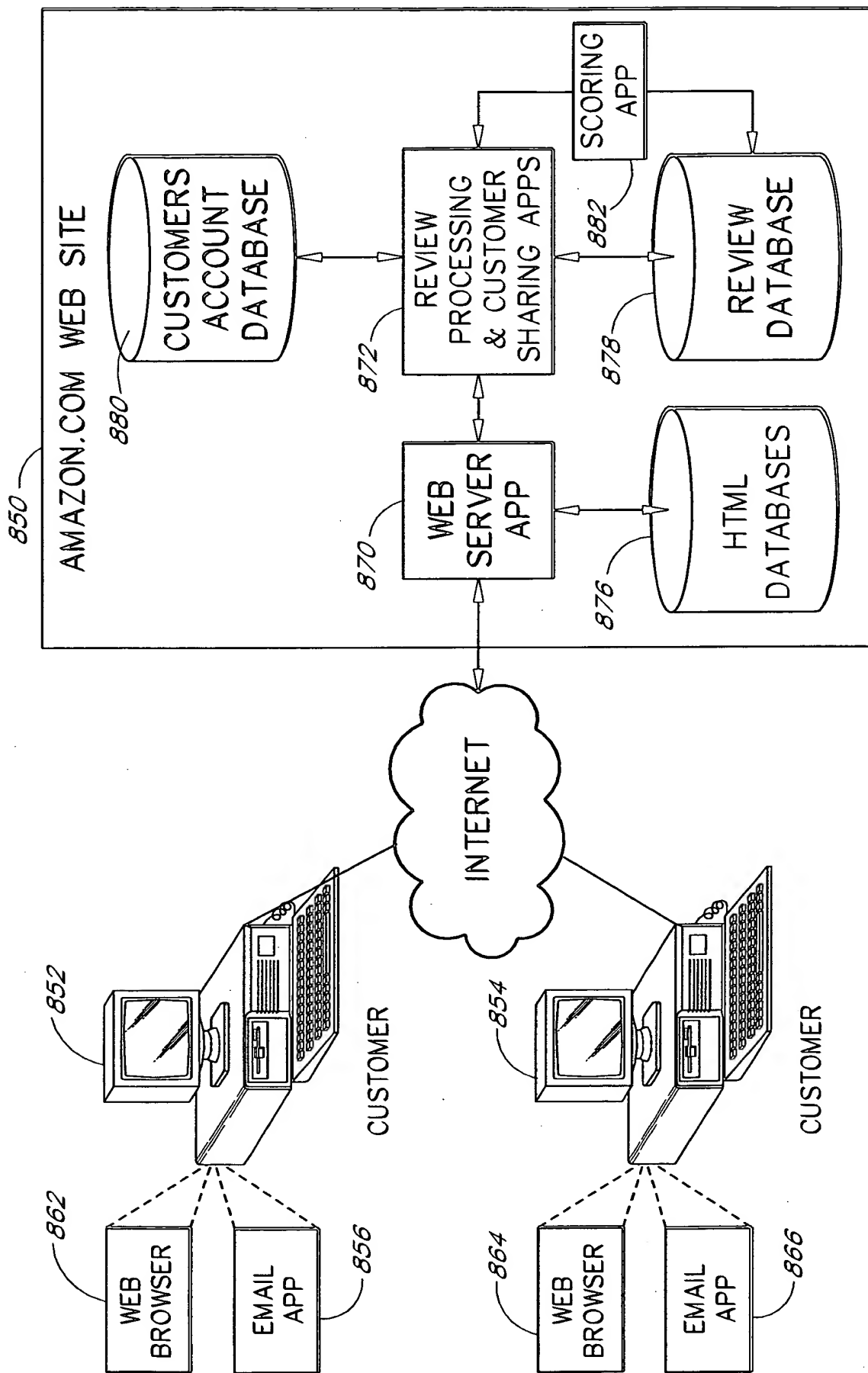



FIG. 8

amazon.com

 [YOUR ACCOUNT](#) | [HELP](#)

[WELCOME](#) [DIRECTORY](#)

TODAY'S FEATURED STORES

[DVD](#) [BOOKS](#) [HEALTH & BEAUTY](#) [ZSHOPS](#) [MUSIC](#)

[▷INTERNATIONAL](#) [▷TOP SELLERS](#) [▷FRIENDS & FAVORITES](#) [▷FREE E-CARDS](#) [▷PLAYSTATION2](#)

Search People:

Your Favorite People:

[Friends & Favorites > Friends & Favorites FAQ](#)

Friends & Favorites: Frequently Asked Questions

1. What is Friends & Favorites?

Friends & Favorites is an Amazon.com service that puts you in touch with opinion and information from people who matter to you. Just add your friends and favorite reviewers to your Favorite People list. We'll gather up reviews, recommendations and opinions from your Favorite People and put it all right in front of you.

2. What's a Favorite People list?

Your Favorite People list is a group of other Amazon.com shoppers, friends, and favorite reviewers that you like and trust. If one of those people has created an About You area, or if you know that person's e-mail address, add him or her to your Favorite People list. Then, whenever one of your Favorite People writes a review, or comes up with an interesting recommendation, we'll put it on your customized Friends & Favorite home page. That way, you can keep track of people and opinions that matter.

3. Why should I participate?

Once you build your Favorite People list, your Friends & Favorites home page will begin to fill up with valuable, relevant product information. It's a fantastic way for you and your circle of friends to find great new products and become better-informed consumers.

4. I want to get involved. Where do I start?

First off, you can read up on all the great customers who are involved at Amazon.com. Visit our Top Reviewers page or search our directory to see if your friends have created a page devoted to their reviews, recommendations, and ideas. When you find someone who's interesting to you, just click the yellow Add button in the top right-hand corner of their page and they'll be automatically added to your list.

5. What's a Trusted Friend?

A Trusted Friend is a person who has permission to see a private view of your About You area. This private view can include personal information like name or e-mail and items from your list of Shared Purchases. Trusted Friends appear in your Favorite People list with a star icon next to their name.

6. What happens when I click the Upgrade button on someone's About You area?

We add that person to your group of Trusted Friends and dispatch an e-mail on your behalf. The e-mail notifies him or her of Trusted Friend status and offers an invitation to visit your "About You" page.

7. What happened to my Member Page?

Your Member Page has changed a bit. It's now called your About You area. Though the name is different and the layout is new, the information on the page is still the same. Now it's just easier to read and prettier to look at. We've also made it easier to edit and add information to this page. Just click on the edit buttons to see instructions for adding and editing information in those specific areas.

FIG. 9A

Your About You area is the place at Amazon.com where others can learn more about you. You can do all sorts of things to spruce it up. Write a little blurb about yourself. Add your photo. Write a product review. Create a Wish List. There's even a private area of your About You area where you are able to share your purchases with Trusted Friends.

9. How do I turn off my About You area?

No problem. Please send e-mail to community-help@amazon.com and our customer service department will accomodate your request.

If you feel another person has created an About You Area that contains objectionable content, please send e-mail to community-help@amazon.com and we will investigate the matter promptly. You can read our full guidelines [here](#).

11. What is purchase sharing?

Purchase sharing is your opportunity to share a list of your purchases (including personal ratings and comments for each) with your group of Trusted Friends. Your Shared Purchases page is the part of your About You area that shows your Amazon.com purchases, comments, and ratings. Unlike the other areas of your About You area, your Shared Purchases page can be accessed only by the Trusted Friends that you invite or by anyone if you decide to make it public.

12. Why should I share my purchases?

Purchase sharing is a great tool for helping your Trusted Friends become better-informed consumers, and for letting them get to know you a little bit better. By sharing stories about purchases—great deals, regrets, must-haves, etc.—you and your Trusted Friends will be able to learn from your experiences and discover smarter, more efficient ways to shop.

13. How do I access someone else's Shared Purchases page?

If your friend hasn't made their Shared Purchases public you need an invitation. In this case you could wait to be invited by someone else, but we recommend that you take one of these more proactive approaches:

- o Create your own Shared Purchases area, invite your friend, and encourage him or her to return the favor and invite you to his or hers Shared Purchase area.
- o Add the person you want to be able to see your page to your group of Trusted Friends. As part of this process, he or she will receive an e-mail on your behalf inviting him or her to visit your Shared Purchases area.
- o Call your friend, tell him or her about purchase sharing, and ask if s/he is interested in sharing information with you.

Definitely. When you set up your Shared Purchases page, you decide which purchases you want to share with your friends and which ones you'd like to keep private. Each time you buy something new, we'll ask whether you want to add it to your Shared Purchases. If you change your mind, you can add and delete purchases, comments, and ratings from your Shared Purchases page at any time.

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15. Who can access my Shared Purchases page?

Unless you make your Shared Purchases public only the people you invite as Trusted Friends will be able to access your Shared Purchases page at Amazon.com. When these people respond to your invitation, they become Trusted Friends on your Favorite People list. You'll know who these people are because they'll have a star next to their name when you view your Favorite People list. (You can add and delete names from your Trusted Friends list at any time.)

16. How does Amazon.com keep my purchase information secure?

We take customer privacy very seriously at Amazon.com. The people you've invited to be Trusted Friends are able to see your Shared Purchases page only if they are logged into Amazon.com's secure server and recognized in our database as your Trusted Friends. If for any reason you decide that you no longer want a person to have access to your purchase information, you can delete that person's name from your group of Trusted Friends, and he or she will no longer be able to access your Shared Purchases page.

Go back to the [Friends & Favorites](#) home page.

[Friends & Favorites](#) | [Top Reviewers](#) | [Purchase Circles](#) | [Discussion Boards](#) | [Refer-A-Friend](#) | [Free e-Cards](#)

Where's My Stuff?

- Track your [recent orders](#).
- Use [Your Account](#) to view or change your orders.

Shipping & Returns

- See our [Shipping Rates & Policies](#)
- Read our [Returns Policy](#)

Need Help?

- Forgot your password? [Click here.](#)
- [Redeem](#) or buy a gift certificate.
- Visit the [Help Desk](#).

[Text Only](#)

[Top of Page](#)

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[International](#) | [Top Sellers](#) | [Friends & Favorites](#) | [e-Cards](#) | [Play Station2](#)

Our International Sites: [United Kingdom](#), [Germany](#), [France](#)

FIG: 9C

09715929 111700

amazon.com

WELCOME

BOOKS

MUSIC

DVD & VIDEO

ELECTRONICS

SOFTWARE

TOYS & VIDEO GAMES

HEALTH & BEAUTY

HOME LIVING

HOW TO ORDER

GIFT IDEAS

TOP SELLERS

FRIENDS & FAVORITES

FREE E-CARDS

AUCTIONS

ART & COLLECTIBLES

zSHOPS

KITCHEN

LAWN & PATIO

TOOLS & HARDWARE

YOUR ACCOUNT

HELP

Search People:

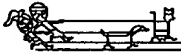
All

GO!

Your Favorite People:

Select

GO!



Purchase Sharing

with Trusted Friends

Share your purchases with your Trusted Friends

Now you can connect with your Trusted Friends in a whole new way--by sharing your Amazon.com purchases. You'll find out things you never knew about each other. Passions, interests, and hobbies that never came up in conversation will pop up in your lists of purchases. So go ahead. Choose the purchases you'd like to share. Give your purchases a star rating. Add comments. Make this page an information-packed resource for your Trusted Friends.

What is the Rating Scale?

The buttons numbered 1-5 represent the following ratings:

1

☆☆☆☆☆

Don't like it

2

☆☆☆☆☆

Not for me

3

☆☆☆☆☆

I like it

4

☆☆☆☆☆

It's Great

5

☆☆☆☆☆

I Love it!

Items 1 to 25 are shown below.

Share Item:	Your Comments:	Not rated:	Your Star Rating: Don't like it love it!
<input type="checkbox"/> <u>Fiddler on the Roof</u> Mgm/Ua Studios		<div>?</div>	<div>12345</div>
<input type="checkbox"/> <u>Mary Poppins</u> Disney Studios	<div>Great Music</div>	<div>?</div>	<div>12345</div>
<input type="checkbox"/> <u>A Bug's Life</u> Disney Studios	<div>Cutting edge animation</div>	<div>?</div>	<div>12345</div>
<input type="checkbox"/> <u>Gone With the Wind</u> Warner Home Video		<div>?</div>	<div>12345</div>
<input type="checkbox"/> <u>The Dark Crystal</u> Columbia/Tristar Studios		<div>?</div>	<div>12345</div>
<input type="checkbox"/> <u>Sesame Street's 25th Birthday - A Musical Celebration</u> Sony Wonder	<div>My children love it</div>	<div>?</div>	<div>12345</div>
<input type="checkbox"/> <u>The Jungle Book</u> Disney Studios	<div>The best</div>	<div>?</div>	<div>12345</div>
<input type="checkbox"/> <u>Wallace & Gromit: The First Three Adventures (1990-1995)</u> Twentieth Century Fox		<div>?</div>	<div>12345</div>
<input type="checkbox"/> <u>Sesame Street - Elmopalooza!</u> Sony Wonder		<div>?</div>	<div>12345</div>
<input type="checkbox"/> <u>The Wiggles - Yummy Yummy</u> The Wiggles(Primary Contributor)		<div>?</div>	<div>12345</div>

FIG. 10A

09745929 111700

<input type="checkbox"/> <u>Tarzan</u> Disney Studios	<input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		?	1	2	3	4	5
<input type="checkbox"/> <u>The Wiggles - Wiggle Time</u> The Wiggles(PPrimary Contributor)	<input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		?	1	2	3	4	5
<input type="checkbox"/> <u>Sesame Street - 1 2 3 Count With Me</u> Muppets(PPrimary Contributor)	<input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		?	1	2	3	4	5
<input type="checkbox"/> <u>Little Bear: Meet Little Bear</u> Little Bear(PPrimary Contributor), Maurice Sendak (Primary Contributor)	<input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		?	1	2	3	4	5
<input type="checkbox"/> <u>Best of Kermit on Sesame Street</u> Alice Dinneon(AActor), et al	<input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		?	1	2	3	4	5

Save Changes

Continue

Friends & Favorites

Top Reviewers

Purchase Circles

Discussion Boards

Refer-A-Friend

Free e-Cards

Where's My Stuff?

◦ Track your recent orders.

◦ Use Your Account to view or change your orders.

Shipping & Returns

◦ Get help redeeming a gift certificate

◦ Order a gift certificate

Need Help?

◦ Forgot your password? Click here.

◦ Visit the Help Desk.

Check out our new navigation and tell us what you think.

Text Only

Top of Page

Amazon.com

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DVD

Video

Toys & Games

Electronics

Camera & Photo

Software

Computer & Video Games

New Cars

Kitchen

Tools & Hardware

Lawn & Patio

Health & Beauty

Auctions

zShops

e-Cards

1-Click Settings

Shopping Cart

Your Account

Help

Sell Items

Amazon.co.uk

Amazon.de

FIG. 10B

amazon.com



YOUR ACCOUNT | HELP

WELCOME DIRECTORY

TODAY'S FEATURED STORES

DVD

BOOKS

HEALTH
& BEAUTY

zSHOPS

MUSIC

INTERNATIONAL | TOP SELLERS | FRIENDS & FAVORITES | FREE E-CARDS | PLAYSTATION2

Search People: All [v] [GO]

Your Favorite People: Select [v] [GO]

[Friends & Favorites](#) > [Your About You Area](#) > [Favorite People](#) > [Invite Trusted Friends](#)

Trusted Friends are people who have permission to see a private view of your About You area. This private view can include personal information like name or e-mail and items from your list of Shared Purchases. Trusted Friends appear in your Favorite People list with a star icon next to their name.

The people whose e-mail addresses you enter in the text box below will be notified of their Trusted Friend status and invited to visit your About You area.

Enter the e-mail addresses of the people you'd like to add as Trusted Friends

JohnDoe@example [v]

Please separate each address with a coma.
(e.g. janedoe@company.com, johndoe@school.edu, etc.)

Add

[Friends & Favorites](#) | [Top Reviewers](#) | [Purchase Circles](#) | [Discussion Boards](#) | [Refer-A-Friend](#) | [Free e-Cards](#)

Where's My Stuff?

- o Track your recent orders.
- o Use Your Account to view or change your orders.

Shipping & Returns

- o See our [Shipping Rates & Policies](#)
- o Read our [Returns Policy](#)

Need Help?

- o Forgot your password? [Click here.](#)
- o Redeem or buy a gift certificate.
- o Visit the [Help Desk](#).

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Our International Sites: [United Kingdom](#), [Germany](#), [France](#)

FIG. 11A

09715929 11700

amazon.com

WELCOME

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DVD & VIDEO

ELECTRONICS

SOFTWARE

TOYS & VIDEO GAMES

HEALTH & BEAUTY

HOME LIVING

HOW TO ORDER

GIFT IDEAS

TOP SELLERS

FRIENDS & FAVORITES

FREE E-CARDS

AUCTIONS

ART & COLLECTIBLES

zSHOPS

KITCHEN

LAWN & PATIO

TOOLS & HARDWARE

YOUR ACCOUNT

HELP

Search People:

All

GO

Your Favorite People:

Select

GO

Your About You Area

>

Favorite People

>

Edit

Update your Favorite People List

The following are your Favorite People. You can change status of Favorite People or remove them from your list right here.

Your Favorite People:

Doug Vaughn

Trusted Friends

☐

Favorite People:

☒

Delete

☐

Save Changes

Trusted Friends in the making

You've previously invited the following people to become Trusted Friends, but they have not responded. If you want to send another note to any of these people, delete them from this list, and send them another e-mail.

People you've invited:

JohnDoe@example

Delete

☐

Save Changes

Receiving e-mails from others

☐ I'd rather not receive e-mail each time I'm added to a person's group of Trusted Friends.

Save Changes

Find out more about managing your Favorite People in the Friends & Favorites FAQ.

Friends & Favorites

|

Top Reviewers

|

Purchase Circles

|

Discussion Boards

|

Refer-A-Friend

|

Free e-Cards

Where's My Stuff?

- Track your recent orders.

- Use Your Account to view or change your orders.

Gift Certificates

- Get help redeeming a gift Certificate

- Order a gift certificate

Need Help?

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- Visit the Help Desk.

Check out our new navigation and tell us what you think.

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Sell Items

Amazon.co.uk

|

Amazon.de

FIG. 11B

09715929 "11700

<input type="button" value="Reply"/>	<input type="button" value="Reply All"/>	<input type="button" value="Forward"/>	<input type="button" value="as attachment"/> ▾	<input type="button" value="Download Attachments"/>	
<input type="button" value="Delete"/>	<input type="button" value="Next Inbox"/>			<input type="button" value="-Choose Folder-"/> ▾	<input type="button" value="Move"/>
				<input type="button" value="Add Addresses"/>	
<p>Date: Thu, Dec 1, 2000 08:54:33 -0700 (PDT) From: jexample@example To: JohnDoe@example Subject: Amazon.com Friends & Favorites: Trusted Friend Invitation</p>					
<p>Hi !</p> <p>We're happy to tell you that you've been added to John Example's group of Trusted Friends at Amazon.com. As a Trusted Friend, you now have permission to see a private view of John Example's "About You" page. This private view features personal information such as purchases, ratings, and comments that John Example has chosen to share with Trusted Friends like you.</p> <p>Click on the link below to see John Example's About You area:</p> <p>http://www.amazon.com/exec/obidos/ppl/i/123ABCDEFGF/</p> <p>With Friends & Favorites, you get useful product information from friends you trust and people you respect. To learn more about this service, visit http://www.amazon.com/friends</p> <p>-----</p> <p>jexample@example.com requested that we send this message. If you'd rather not receive an e-mail each time someone adds you as a Trusted Friend, please click the link below and update this preference.</p> <p>http://www.amazon.com/exec/obidos/customer-lonk-management/</p> <p>Amazon.com Earth's Biggest Selection Find, Discover, and Buy Virtually Anything http://www.amazon.com</p> <p>If you have questions or feedback about this Amazon.com service, please e-mail us at friends-only@amazon.com</p>					
<input type="button" value="Delete"/>	<input type="button" value="Next Inbox"/>			<input type="button" value="-Choose Folder-"/> ▾	<input type="button" value="Move"/>
<input type="button" value="Reply"/>	<input type="button" value="Reply All"/>	<input type="button" value="Forward"/>	<input type="button" value="as attachment"/> ▾	<input type="button" value="Download Attachments"/>	

FIG. 12